



Christian Credit Union

CALGARY, AB

RENOVATIONS / STRATEGY → DESIGN → INTERIORS / 2,130 SQ. FT.

THE CHALLENGE

Christian Credit Union set out to grow their reach beyond their core markets in Edmonton and Lethbridge with a bold move to Calgary. They didn't want to replicate the past with this new branch, they wanted to step outside of their comfort zone. What did that look like for them? A completely cashless bank.

2,130

SQUARE FEET



CUSTOM ENVIRONMENTAL GRAPHICS



CASHLESS BANKING



THE JOURNEY

Our partnership with Christian Credit Union began two years ago, when they first reached out to discuss site planning. From there, we introduced them to our Discovery process, a session designed to highlight goals and understand the data behind the decisions. Right from the start, their collaborative nature helped pave the way for a fast-paced and efficient transformation once on-site.

As the branch design evolved, it became clear that this space needed to embody who they are, rather than just functioning efficiently. From branded environmental graphics to thoughtful design solutions for client experience, every element was intentional. Their mission is present in every detail. The design features include a hand-burned logo wall, a scripture verse tucked into the millwork, and a lighting feature inspired by their logo's dandelion motif. The space is both practical and forward-thinking. The space is future-proofed to split into two offices down the line, ready to evolve as their strategy does.

Staff areas were very important to Christian Credit Union, after years of employees being tucked away into forgotten corners. Employees now have a breakroom with elevated design details flooded with natural lighting. The new space also includes flexible meeting rooms, working pods, and a children's nook. We had to pivot quickly when faced with unexpected construction delays. With backup vendors already lined up, we kept moving forward with the plans and communicated with the client every step of the way.

THE DESTINATION

This new branch serves as a blueprint for their future. With no cash, no ATM, and a streamlined design focused entirely on connection, this location is a playbook for Christian Credit Union's future growth. Through thoughtful design decisions, they reduced operating costs and emphasized relationship-based services, empowering them to grow without sacrificing their values.

Today, members can meet with advisors in an environment that feels more like a personal experience rather than a stuffy financial talk. We're proud to continue working with Christian Credit Union as they explore what's next.

